



**EMPLOYEE RESIGNS AFTER RECEIVING KICKBACKS FROM
TRANSPORTATION DRIVER**

Activity Date: August 8, 2023

Date Posted: August 29, 2023

Case Number: FL-23-0308-HL-S

Web Summary: OIG-WS-2023-349

An Amtrak Assistant Lead Customer Service Representative based in New Orleans, Louisiana, resigned from his position on August 8, 2023, prior to his administrative hearing. Our investigation found that the former employee violated company policies by accepting cash kickbacks from a private transportation driver for referring passengers to his service. During his interview, the former employee admitted to receiving money for referring passengers to the transportation service. Another employee previously resigned from the company on June 1, 2023, for her involvement in the scheme.