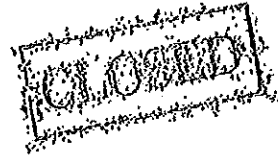


NATIONAL RAILROAD PASSENGER CORPORATION
OFFICE OF INSPECTOR GENERAL
OFFICE OF INVESTIGATIONS
INVESTIGATIVE CLOSING REPORT

CASE NAME: Mismanagement
DATE OF REPORT: October 20, 2009
REPORT PREPARED BY: [REDACTED] SSA

CASE NUMBER: 07-036

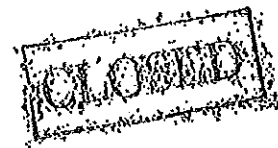
I. FINDINGS OF FACT AND RECOMMENDATIONS



A. FINDINGS OF FACT

1. The Office of Inspector General ("OIG"), Office of Investigations ("OI"), received information alleging that Amtrak had agreed to issue a change order for work at the [REDACTED] Maintenance Facility ("[REDACTED]") which the claimant believed should have been covered under a warranty clause from contract S 064 90678 with RailPlan International, Inc. ("RailPlan"). Although the warranty allegation was not sustained, OI's review of the contract and its associated change orders revealed several questioned costs that merited additional investigative work.
2. Based upon the contract documentation provided to OI by the Procurement Department and OI interviews, OI issued an Administrative Report to management detailing four findings related to Change Order COR-004, which included: (1) the billing of unauthorized general and administrative costs by RailPlan totaling \$12,239.22 for COR-004 Part A; (2) the double-billing of back plate material and unauthorized general and administrative costs for COR-004 Part B totaling \$21,779.04; (3) the failure of the Senior Contracting Agent to offset an overbilling for Dividing Door Assemblies and an underpayment for an Upper Exterior Panel resulting in an underpayment of \$1,541 to RailPlan; and, (4) the failure of the Senior Contracting Agent to properly administer the contract with RailPlan.
3. Management responded to OI that the Senior Contracting Agent involved received counseling from her supervisor and one-on-one training on contract administration practices. In addition, the Procurement Department established mandatory training goals for all procurement personnel. Management also indicated to OI that Amtrak recouped \$32,477.16 from RailPlan through deductions from outstanding invoices.

B. RECOMMENDATIONS



1. Close case.

Chief Inspector: [REDACTED] Date: 10/28/09

Deputy Inspector General/Counsel: [REDACTED] Date: 10/29/09