



FOUR EMPLOYEES RESIGN FOR THEFT OF CASH

Activity Date: February 28, 2018

Web Summary: OIG-WS-2018-319

Four ticket agents resigned in February and March 2018, prior to their administrative hearings, for stealing money from their cash drawers at Amtrak's Los Angeles Union Station. Our investigation determined that three of the employees would wait until train conductors electronically scanned passengers' tickets and would then reset the ticket's status as if it had not been scanned at all. This process of resetting the tickets' status allowed the tickets to be refunded or exchanged. Subsequently, the employees processed the tickets for cash refunds, taking and keeping the money from their cash drawers.

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