



National Railroad Passenger Corporation
Office of Inspector General
10 G Street N.E.
Washington, DC 20002

EMPLOYEE INITIATED INAPPROPRIATE SOCIAL MEDIA CONTACT
JULY 30, 2013
CASE # DC-13-0168

An Amtrak train attendant contacted a fourteen year old passenger on social media after the family had traveled on Amtrak. The contact was unwanted and inappropriate. The employee was terminated after a company hearing for failing to comply with Amtrak's Standards of Excellence and Amtrak's Service Standards Manual.